

SYLVIA MULLINS

Full Stack Developer

References available upon request

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EDUCATION

GATEWAY COMMUNITY & TECHNICAL COLLEGE

Associates in Applied Science: Computer & Information Technologies - Programming
8/19 - 5/22
GPA: 3.9

CODEKY

Web Development Bootcamp
9/22-7/23

WESTERN GOVERNORS UNIVERSITY

Bachelor of Science: Software Engineering
7/23 - Present

SKILLS

Languages

- JavaScript
- Typescript
- PHP
- Java
- C#
- Kotlin
- SQL
- Golang

Frameworks & Libraries

- Ionic
- VueJs
- React
- Angular
- Laravel
- .Net MVC

Tools & Platforms

- Supabase
- MySQL
- Git
- Github
- Postman
- Chrome DevTools
- Mailchimp
- Figma

Cloud & Hosting

- Kinsta
- WPENGINE
- Cloudways
- DNS Management

Development Practices

- REST API Integration
- Agile & Sprint Planning
- Component-Based Architecture
- Technical Documentation

WORK EXPERIENCE

Red Hawk Technologies LLC - Associate Software Engineer

FEB 2024 - JULY 2025

- Delivered full-featured applications across education, retail, finance, and other industries, quickly learning new tech stacks with minimal ramp-up time.
- Developed and maintained efficient, high-quality code for web applications using JavaScript, PHP, Vue.js, and Laravel.
- Built and structured key functional pages in Vue.js and Ionic React apps, implementing user-based access controls to enhance content security and permissions management.
- Designed and implemented full CRUD operations using Ionic Angular, TypeScript, and Supabase to manage user data and app content effectively.
- Generated signed URLs via Supabase for secure document uploads, allowing users to upload files directly through the application with controlled access.
- Translated Sketch wireframes into pixel-perfect UIs with Ionic and Angular, ensuring seamless design fidelity and an exceptional user experience.
- Designed Figma wireframes for internal applications, helping guide development decisions and align with stakeholder expectations early in the process.
- Integrated third-party APIs and custom plugins (e.g., AJAX Search Pro + user switcher) to extend application functionality tailored to client needs.
- Delivered and maintained multiple custom WordPress sites; handled DNS and hosting migrations to Kinsta, significantly improving uptime and support responsiveness.
- Created automated Mailchimp email marketing workflows using Laravel and MySQL, including cron job development, audience sync, email design, and campaign scheduling.
- Participated in Agile sprint planning, providing accurate estimates and prioritizing tasks based on complexity and business value.
- Contributed to turnaround of struggling projects by initiating onboarding and organizational spreadsheets later adopted by project managers, improving team efficiency.
- Documented software specifications, development methodologies, and technical processes; recognized by leadership for establishing standardized documentation practices.
- Collaborated with leadership and cross-functional teams to create and maintain project documentation templates and best practices across the organization.
- Conducted internal demos, prepared executive-ready presentations, and presented features directly to company leadership, including the CEO.
- Participated in code reviews and cross-team troubleshooting to maintain coding standards and support successful deployments across environments.
- Developed software applications for both desktop and mobile platforms, ensuring consistency, usability, and performance across devices.
- Set up global styles, spacing tokens, and color schemes to standardize layout and theming across an Ionic Angular + Supabase project.

Loren Data Corp - Electronic Data Interchange Analyst

MAR 2023 - FEB 2024

- Applied knowledge of application components in conjunction with query tools to achieve business objectives.
- Tracked files from origin to destination and troubleshoot errors.
- Created and maintained EDI customer maps.
- Transmitted records and files to customers efficiently to maintain operational timelines.

HealthWarehouse.com - Patient Quality Outreach KY Tech

APR 2019 - MAR 2023

- Promoted from Customer Support Representative to a specialized hybrid role combining pharmacy technician duties with enhanced patient support.
- Conducted outbound communication with patients and healthcare providers via phone and email to resolve complex medication-related concerns.
- Built an internal G-Suite-based website to house a virtual SOP and training handbook, streamlining onboarding and cross-training.
- Played a key role in establishing a new department, authoring standard operating procedures (SOPs) from the ground up.
- Ensured strict adherence to HIPAA and other regulatory compliance standards during all interactions and documentation.
- Consistently met weekly deadlines and monthly performance targets (KPIs).
- Entered and verified prescription data with a focus on accuracy, completeness, and efficiency.
- Prepared and labeled prescriptions while calculating dosages precisely to maintain medication safety.
- Performed daily pharmacy operations with a commitment to high service quality and regulatory compliance.